

## 1. Purpose

This policy ensures that all international students are fully informed of their legal obligation to maintain valid Overseas Student Health Cover (OSHC) throughout their stay in Australia on a student visa. It outlines the procedures and responsibilities, and processes to support visa compliance, safeguard student wellbeing, and maintain alignment with Australian Government regulations and Orange College (OC) enrolment procedures.

## 2. Scope and responsibilities

This policy applies to all international students applying to or enrolled in CRICOS-registered courses at OC, as well as college staff and education agents who play a role in the admissions and enrolment process

All parties have specific responsibilities:

- Students are responsible for obtaining and maintaining valid OSHC and for providing proof of this cover prior to and throughout their enrolment at OC
- OC admissions staff are responsible for informing students about OSHC requirements, verifying evidence of cover, and ensuring valid OSHC is in place before issuing a Confirmation of Enrolment (CoE)
- Education Agents acting on behalf of OC are expected to provide accurate information to prospective international students regarding their OSHC obligations as part of the visa and enrolment process.

These responsibilities support OC's commitment to student wellbeing, visa compliance, and the delivery of accurate and transparent information as required under the National Code 2018 and the Standards for Registered Training Organisations 2025 (SRTOs 2025).

## 3. Policy

As per the Department of Home Affairs (DOHA) requirements, international students must hold valid OSHC:

- From the day they arrive in Australia, not just the course start date
- Until their visa expires or they leave the country
- Continuously throughout their stay

Failure to hold continuous OSHC may result in:

- Refusal or cancellation of student visa by DOHA
- Ineligibility for enrolment or CoE issuance by OC

## 4. OSHC Arrangements

Students may either request OC to arrange OSHC or obtain it independently from an approved provider. Both options must be finalised before a CoE is issued.

Note that students will not be able to obtain a valid Student visa if they do not have proof of OSHC

### 4.1 Arrange OSHC through OC

Students may request OC to arrange their OSCH on their behalf through approved providers, specifically [Bupa](#) or [NIB](#). This request must be indicated in the Application for Enrolment during the enrolment process.

If the student selects this option:

- 1) OC will include the applicable OSHC fees on the Letter of Offer..
- 2) Payment of these fees must be made in full at the time of acceptance to enable the issuing of a CoE

3) The student will be issued with the OSHC policy and its details upon successful processing of the enrolment. Failure to pay the required fee may affect the CoE provided by OC, as well as your Student visa application

#### 4.2 Arrange OSHC Independently

Students who choose to independently arrange their OSHC may select any government-approved OSHC provider. It is the student's responsibility to ensure that the policy they purchase:

- Covers the full duration of their student visa
- Complies with visa conditions set by DOHA
- Is arranged prior to the issuance of a CoE

Students must submit evidence of their OSHC policy, including the provider name, policy number, and coverage dates, to the College as part of their enrolment process. Failure to provide OSHC may result in a denied student visa or a breach of visa conditions if coverage lapses during their stay in Australia.

### 5. Approved OSHC Providers and Information

For independent arrangements, students are encouraged to review information from approved providers and government websites:

- [OSHC Fact Sheet](#)
- [Overseas Student Health Cover information by Study Australia](#)
- [Overseas Student Health Cover by Private Health](#)

### 6. Review and Compliance

This policy will be reviewed annually or as required by changes in:

- DOHA regulations or visa policies
- Provider agreements with OSHC partners
- National Code, ESOS Act, and Standards for RTOs requirements